

Reg. No

Name

18P223**M. COM DEGREE END SEMESTER EXAMINATION - APRIL 2018****SEMESTER 2 : COMMERCE****COURSE : 16P2COMT07 ; HUMAN RESOURCE MANAGEMENT***(For Regular - 2017 Admission & Supplementary 2016 Admission)*

Time : Three Hours

Max. Marks: 75

Section A**Answer any 10 (2 marks each)**

1. Explain Job Analysis.
2. Explain Job Simplification.
3. List the levels of HRP.
4. What do you mean by 'Outsourcing'?
5. Explain 'Poaching'.
6. Explain Internship Training.
7. Expand JIT Production.
8. What do you mean by compressed work week?
9. Explain BPR.
10. What is TQM?
11. What is 'Employee Centered Leadership'?
12. Explain Informal Leaders.

(2 x 10 = 20)**Section B****Answer any 5 (5 marks each)**

13. Briefly explain the techniques in 'dejobbing'.
14. Explain the induction procedure.
15. What are the problems in Induction?
16. What are the objectives of Executive Development?
17. What are the General Principles of Training?
18. What are the benefits of performance appraisal?
19. Differentiate between job enlargement and job enrichment.
20. Who is a successful leader? Explain.

(5 x 5 = 25)**Section C****Answer any 3 (10 marks each)**

21. Explain the various roles of Personnel Manager.
22. Briefly explain the sources of recruitment.
23. Enumerate the steps in designing a training programme.
24. Give suggestions to improve performance appraisal.

25. Enumerate the Management Grid of Leadership.

(10 x 3 = 30)