M. PHIL DEGREE END SEMESTER EXAMINATION - MARCH 2018

SEMESTER – **1: M.PHIL IN COMMERCE**

COURSE: **15MP1COMT3D: HUMAN RESOURCE MANAGEMENT**

(For Regular - 2017 Admission)

Time: Three Hours   Max. Marks: 75

SECTION A

Answer *any Eleven* questions. Each question carries *5* Marks

1. Describe the scope of human resource management.

2. Define manpower planning. What are its benefits and limitations?

3. What is job analysis? Explain the process of job analysis.

4. What is job design? What are the different methods of job design?

5. What do you mean by recruitment? What are the factors affecting recruitment?

6. What do you understand by selection process? What are the various steps involved in it?

7. What is interview? Explain the different types of interview?

8. What is motivation? What are the various factors influencing motivation?

9. Differentiate job enrichment from job enlargement. Which is more powerful as a motivator?

10. Explain Maslow's theory of motivation.

11. What is Quality of Working Life? Explain the scope of Quality of Working life.

12. Explain the importance of performance appraisal in human resource management.

13. What are quality circles? Explain the role of management in quality circles.

14. What are the essentials of a good disciplinary system?   (5 x 11 = 55)

SECTION B

Answer *any two* questions. Each question carries *10* Marks

15. What is career planning? Explain the process of career planning.

16. Discuss the nature and principles of short term and long term man power planning.

17. Explain the traditional methods of performance appraisal. What are the weaknesses in these methods?

18. Explain the different sources of recruitment.   (10 x 2 = 20)

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