

M. COM DEGREE END SEMESTER EXAMINATION- NOVEMBER 2025**SEMESTER 1 : COMMERCE****COURSE : 24P1COMT02 : MANAGEMENT AND ORGANISATIONAL BEHAVIOUR***(For Regular - 2025 Admission and Improvement/Supplementary 2024 Admission)*

Time : Three Hours

Max. Weights: 30

PART A**Answer any 8 questions****Weight: 1**

1. List the three levels of Collective Bargaining (A)
 2. What is goal conflict? (U)
 3. What is the difference between 'authority and responsibility'. (R)
 4. What do you mean by 'span of management'? (R)
 5. Expand TQM. (An)
 6. What is meant by a 'group'? (R)
 7. What do you mean by resistance to change? (U)
 8. What is planning premises? (U)
 9. What do you mean by goal substitution? (R)
 10. What is a 'technique'? (U)
- (1 x 8 = 8)**

PART B**Answer any 6 questions****Weights: 2**

11. Enumerate the stages in conflict. (R)
 12. What are the features of group in an organisation? (An)
 13. Explain the six stages of Grid OD. (R)
 14. Identify the link between planning and quality improvement in all aspects of business activities. (E)
 15. Briefly explain the steps in planning. (R)
 16. Explain the various steps in MBO process. (R)
 17. Enumerate the benefits of workers participation in management. (E)
 18. Explain the value of employee motivation in attaining organisational success. (R)
- (2 x 6 = 12)**

PART C**Answer any 2 questions****Weights: 5**

19. Enumerate the various models of OB. (An)
 20. Briefly explain benchmarking. Explain its merits and demerits. (U)
 21. Explain the significant factors responsible for the realisation of social responsibility in today's business world. (A)
 22. Discuss the stages of group development and the various types of groups. (R)
- (5 x 2 = 10)**

OBE: Questions to Course Outcome Mapping

CO	Course Outcome Description	CL	Questions	Total Wt.
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Cognitive Level (CL): Cr - CREATE; E - EVALUATE; An - ANALYZE; A - APPLY; U - UNDERSTAND; R - REMEMBER;