

**M. COM. DEGREE END SEMESTER EXAMINATION - NOVEMBER 2024****SEMESTER 1 : COMMERCE****COURSE : 24P1COMT02 : MANAGEMENT AND ORGANISATIONAL BEHAVIOUR***(For Regular 2024 Admission and Improvement/Supplementary 2023/2022/2021 Admissions)*

Duration : Three Hours

Max. Weights: 30

**PART A****Answer any 8 questions****Weight: 1**

1. What do you mean by 'Centralisation'? (U)
  2. What is Change Management? (I)
  3. What do you understand by latent conflict. (R)
  4. Expand QC and state its meaning. (I)
  5. What is span of Management? (I)
  6. What do you mean by goal deletion. (R)
  7. What is 'Quality' in TQM? . (I)
  8. Define management. (R)
  9. What is a strategy? Give an example. (I)
  10. What do you mean by 'benchmarking'? (U)
- (1 x 8 = 8)**

**PART B****Answer any 6 questions****Weights: 2**

11. Define MBO and state its disadvantages. (U)
  12. Briefly explain the direct link between business goals and employee talents. (An)
  13. Define BPR. Why it is used as a management tool. (I)
  14. Briefly explain the nature of planning. (I)
  15. Briefly explain about the types of groups. (I)
  16. Why conflict handling mechanism is important for an organisation? (I)
  17. Explain briefly the reasons for organisational resistance to change. (U)
  18. Briefly explain WPM with its benefits. (I)
- (2 x 6 = 12)**

**PART C****Answer any 2 questions****Weights: 5**

19. Explain Modern Techniques in Management. (I)
  20. Describe the challenges and opportunities of OB. (R)
  21. "Fayol's Principles of Management" is still relevant and comprehensive. Elucidate. (I)
  22. Discuss the factors influencing group cohesiveness. (U)
- (5 x 2 = 10)**

**OBE: Questions to Course Outcome Mapping**

CO	Course Outcome Description	CL	Questions	Total Wt.
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Cognitive Level (CL): Cr - CREATE; E - EVALUATE; An - ANALYZE; A - APPLY; U - UNDERSTAND; R - REMEMBER;