

B. COM. DEGREE END SEMESTER EXAMINATION – OCT. 2020: JANUARY 2021**SEMESTER – 5: COMMERCE (OPTIONAL COURSE FOR TRAVEL AND TOURISM)****COURSE: 15U5OPCTT3, TRAVEL AND TOURISM INFRASTRUCTURE**

(Common for Regular 2018 admission and Improvement 2017/ Supplementary 2017/2016/2015 admissions)

Time: Three Hours

Max. Marks: 75

SECTION A

Answer all questions. Each question carries 2 marks.

1. Who assembles and sells package tours?
2. Who organizes tour arrangements for incoming tourists on behalf of overseas operators?
3. Expand UTC.
4. What is day light saving?
5. Define airway bill.
6. Differentiate immigration and emigration.
7. What is business travel?
8. What are the components of a package tour?
9. What is mixed class journey?
10. What do you mean by total flying time? (2 x 10 = 20)

SECTION B

Answer any five questions. Each question carries 5 marks.

11. What is the local time in Roma, Italy when it is 2:00 a.m. in La Paz, Bolivia on 24th March?
Standard Clock Time: - Italy: GMT +1, Bolivia: GMT-4
12. Explain the types of travel.
13. Mention the criterion for starting a travel agency unit.
14. What are the differences between a round trip and circle trip journey?
15. What is the importance of ticketing in tourism industry?
16. What are the components of tour pricing?
17. Explain global distribution systems. (5 x 5 = 25)

SECTION C

Answer any three questions. Each question carries 10 marks.

18. Present the evolution of travel agency business in the world.
19. Discuss the functions of travel agency and tour operations.
20. What is special fare? Explain the types of special fare.
21. Explain the different types of cargo ratings.
22. What is the role of infrastructures in developing tourism destination? (10 x 3 = 30)