

M. A. DEGREE END SEMESTER EXAMINATION - APRIL 2021**SEMESTER 4 : SOCIOLOGY****COURSE : 15P4SOCT18 : INDUSTRY AND SOCIETY***(For Regular - 2019 Admission and Supplementary - 2018/2017/2016/2015 Admissions)*

Time : Three Hours

Max. Marks: 75

PART A**Answer any 8 (2 marks each)**

1. Concept of 'Office' in bureaucratic organisation
2. Define Human Resource
3. What is meant by Grievance redressal machinery?
4. Describe Environmental or External Theories on industrial relations
5. Define Recruitment
6. What are the principles behind provision of bonus to employees?
7. What is Blue-Collar Profession?
8. Briefly explain Bank Wiring Observation Room Experiment
9. Define Suburbanisation
10. What is Average Pay?
11. What is Amalgamation of Trade Union?
12. What is meant by Systems Approach in Management?

(2 x 8 = 16)**PART B****Answer any 7 (5 marks each)**

13. What are the major types of Division of Labour according to Durkheim?
14. What are the usual forms of industrial disputes happen in industrial enterprises?
15. Trade Union Act imposes certain definite duties and liabilities on a registered trade union. Mention
16. What are the basic requirements on which a successful industrial relations programme is based on?
17. What are the characteristics of Informal Organisations?
18. Define Human relations in industry. Describe its characteristics, elements and benefits
19. Find out the distinctions between Work, Non work and Leisure
20. Suggest measures to reduce the problems of industrial Slum areas
21. What are the benefits of CSR?
22. What are the measures to prevent industrial corruption?

(5 x 7 = 35)**PART C****Answer any 2 (12 marks each)**

23. What are the main features of industrialisation in India?
24. Write an essay on the importance of maintaining smooth Industrial Relations to attain maximum efficiency in firms
25. Describe the history of human Relations Movement and the development of Hawthorne Experiments
26. Describe the major provisions of the Indian Trade Union Act to safeguard industry and its workers

(12 x 2 = 24)