

B. A. DEGREE END SEMESTER EXAMINATION OCT. 2020: JANUARY 2021**SEMESTER –5: SOCIOLOGY (CORE COURSE)****COURSE: 15U5CRSOC09: SOCIOLOGY OF WORK AND INDUSTRY**

(Common for Regular 2018 admission & Improvement 2017/Supplementary 2017/ 2016/2015 admission)

Time: Three Hours

Max. Marks: 75

PART A

Answer all questions. Each question carries 1 mark

1. Define industry.
2. What is emotional work?
3. In which country did the Industrial Revolution begin?
4. What was the putting out system?
5. is a form of protest in which workers prevent employers leaving a place of work until certain demands are met.
6. is an association of craft workers in pre-industrial society formed to provide mutual aid
7. Name the famous book written by F.W. Taylor in which he introduced the principles of Taylorism.
8. The experiment of the Bank Wiring Room was conducted by and team.
9. What is meant by blue collar work?
10. Name the approach to industrial relations put forward by Dunlop and Flanders (1 x 10 =10)

PART B

Answer any eight of the following, each in two or three sentences.

Each question carries 2 marks

11. What was the factory system?
12. What are the features of simple division of labour?
13. Define knowledge work and give examples of knowledge workers.
14. What is collective bargaining?
15. What are the ways of ensuring Workers' Participation in Management?
16. What is meant by arbitration?
17. What is meant by strategic HRM?
18. Give the full names of any four major trade unions in India today.
19. What are the features of flexible labour?
20. What are the features of white collar jobs? (2 x 8 =16)

PART C

Answer any five of the following in about 200 words each.

Each question carries 5 marks

21. Compare the guild system and trade unionism. In what ways did either system protect the rights of workers?

22. How does the division of labour affect the nature of social relations, according to Durkheim?
23. What are the features of post-Fordism? Discuss how this system differs from Fordism.
24. Discuss the various models of Human Resource Management.
25. Discuss the factors which led to the development of Industrial society.
26. Examine the impact of Scientific Management on modern industrial production.
27. Discuss the different forms of industrial disputes and their effects. (5 x 5 = 25)

PART D

Answer any two of the following in about 500 hundred words.

Each question carries 12 marks

28. Examine the main features of various pre-industrial forms of work and compare it with the industrial and post-industrial forms of work that we see today.
29. What are the important understandings of the Human Relations approach? Examine how these addressed some of the problems of the Scientific Management.
30. Evaluate the various theories regarding industrial relations and examine the strengths and weaknesses of each theory in understanding the Indian industrial context.
31. Discuss the nature, functions and paradoxes of Human Resource Management. (12 x 2 = 24)
