Reg. No .....

#### Name .....

# BBA DEGREE END SEMESTER EXAMINATION - MARCH 2020 SEMESTER 4 : INTEGRATED MARKETING AND NEW MEDIA COURSE : 16U4CRBBA14 : ENGAGEMENT PLANNING AND NEW MEDIA

(For Regular - 2018 Admission & Supplementary 2017/2016 Admissions)

Time : Three Hours

Max. Marks: 75

### Section A

### Answer All the Following (1 Mark each)

- 1. What is linear communication?
- 2. What is Google Analytics?
- 3. What is SEM?
- 4. Define paid media
- 5. What is an organic search result?
- 6. What is an abuse report in email marketing?

 $(1 \times 6 = 6)$ 

## Section B Answer any 7 (2 Marks each)

- 7. What is 'Think with Google'?
- 8. Mention any two online campaign that influenced you as a customer.
- 9. What are the benefits of Microsites?
- 10. How do search ads help in marketing?
- 11. How does the digital footprint of a consumer help in marketing?
- 12. What is the purpose of a portfolio website?
- 13. What is Black Hat SEO?
- 14. How do you optimise a URL for SEO?
- 15. What is a wiki?
- 16. What is a social bookmarking site?

 $(2 \times 7 = 14)$ 

## Section C Answer any 5 (5 Marks each)

- 17. How is blogging an effective tool for business marketing? Explain with examples.
- 18. Write a note on internet video ads. How effective are video ads?
- 19. What are the ethical issues in direct marketing?
- 20. How can a website be designed for better usability and accessibility?
- 21. What are the steps you will follow to create an effective website?
- 22. How does PPC work?
- 23. Define the process of paid Search marketing
- 24. How will you effectively target an email marketing campaign?

(5 x 5 = 25)

## Section D Answer any 2 (15 Marks each)

- 25. What are the different types of digital marketing channels you have come across? How is it effective in the present scenario? Explain.
- 26. Explain the importance of a digital marketing strategy. How do you plan an effective strategy?
- 27. What are the different levels at which you can optimize a site for search engines? Discuss.
- 28. Elaborate the steps in planning an email marketing campaign.

(15 x 2 = 30)