

Name: ..... Reg. No..... **P245**

**M.COM DEGREE END SEMESTER EXAMINATION APRIL - 2016**

**SEMESTER -2: COMMERE**

COURSE: P2COMT09 - HUMAN RESOURCE MANAGEMENT

*(Common for Regular 2015 Admission /Supplementary - 2014 Admission)*

Time: Three Hours

MaximumMarks:75

**PART A**

Answer **all** questions. Each question carries two marks.

1. Define human resource management.
2. What do you mean by human resource planning?
3. Describe the status of personnel manager.
4. What is job description?
5. What do you understand by recruitment?
6. What do you understand by career planning?
7. What do you mean by vestibule training?
8. What is job evaluation?
9. What is merit rating?
10. What do you understand by 'exit interview'?

(2 x 10 = 20)

**PART B**

Answer **any five** questions. Each question carries five marks.

11. What is job satisfaction? How is it measured?
12. Define the term interview. Explain various advantages of interview.
13. What is meant by job design? Discuss the various approaches of job design.
14. Define Induction. What are the objectives of induction?
16. Define the concept of leadership. Briefly explain different styles of leadership.
17. Briefly explain Maslow's need hierarchy theory.

18. What is motivation? Explain the main features of Theory Z and their implications for managers.

(5 x 5 = 25)

### **PART C**

Answer **any two** questions. Each question carries 15 marks.

19. What is manpower planning? Why is it necessary? Discuss the various steps involved in it?

20. Explain the important methods of performance appraisal in human resource management.

21. What do you understand by 'high morale' and 'low morale'? What are the signals indicating high and low morale?

22. Define the concept of HRD. What are the principles in Designing good HRD systems.

(15 x 2 = 30)