

BBA DEGREE END SEMESTER EXAMINATION MARCH 2017**SEMESTER – 2: BACHELOR OF BUSINESS ADMINISTRATION (BBA) (CORE COURSE)****COURSE: 16U2CRBBA6 –: ORGANISATIONAL BEHAVIOUR***(For Regular - 2016 admission)*

Time: Three Hours

Max. Marks: 75

SECTION -AAnswer **all** questions. Each question carries 1 mark each.

1. What is organizational behaviour?
2. What do you mean by Transactional Leadership?
3. What is esteem needs.
4. What is personality trait?
5. What is QWL?
6. What is Group cohesiveness? (1 x 6 = 6)

SECTION -BAnswer **any seven** questions. Each question carries 2 marks each.

7. What are the qualities of a successful leadership?
8. How attitudes are formed? Explain.
9. Explain management of conflict.
10. Describe the needs and objectives of employee counseling?
11. Distinguish between group and team?
12. Critically examine the Trait theory of leadership.
13. Explain group decision making.
14. What do you mean by perceptual selectivity?
15. Explain Grapevine communication.
16. Explain Maslow' need hierarchy theory. (2 x 7 = 14)

SECTION -CAnswer **any five** questions. Each question carries 5 marks each.

17. Describe the contemporary issues in managing teams.
18. Job stress can have physiological, psychological and behavioral effects. Explain.
19. Explain Vroom valence expectancy theory.
20. What is Johari window?
21. Explain McGregor's Theory X and Theory Y of motivation.
22. Briefly explain the counseling role of managers.
23. Explain the inter group problems in organizational group dynamics.
24. Describe the nature and types of motivation? (5 x 5 = 25)

SECTION -D

Answer **any two** questions. Each question carries 15 marks each.

25. Explain organizational culture. State the characteristics and dimensions of organizational culture.
26. "Organizational Behavior represents interaction among individuals, groups and the organization" Elucidate this statement.
27. "Both formal and informal groups are necessary for group activity just as two blades are essential to make a pair of scissors workable". Do you agree with this view? What should be the attitude of the management towards informal groups?
28. Some people say that conflict is inherently bad, whereas others believe that some degree of conflict in organizations desirable. Which view do you subscribe to and why? (15 x 2 = 30)
