

**B.A. DEGREE END SEMESTER EXAMINATION OCTOBER 2017****SEMESTER –5: SOCIOLOGY (CORE COURSE)****COURSE: 15U5CRSOC09: SOCIOLOGY OF WORK AND INDUSTRY***(For Regular 2015 admission)*

Time: Three Hours

Max. Marks: 75

**PART A**Answer **all** questions.Each question carries *one* mark

1. Who is a knowledge worker?
2. Father of Scientific management
3. AITUC stands for
4. Illumination experiment was considered as part of which approach?
5. First factory Act was passed in the year
6. Who is the major proponent of Human Relations Approach?
7. Mention the various forms of strike
8. Industrial Disputes Act was passed in the year
9. Who proposed the Systems theory?
10. Labour Welfare is an important dimension of ----- (1 x 10 = 10)

**PART B**Answer **any eight** of the following, each in two or three sentences.Each question carries *two* marks

11. Mention the major functions of Human Resource Management
12. Write a note on Time and Motion study.
13. Define Arbitration
14. Explain Division of Labour and its types.
15. Putting-Out system.
16. Collective bargaining.
17. Define Industrial dispute and mention its various types.
18. Factory system.
19. Strategic Human Resource Management.
20. Labour Court (2 x 8 = 16)

**PART C**Answer **any five** of the following in about 200 words each.Each question carries *five* marks

21. Discuss the Unitarist ideology in Employee relations
22. Critically evaluate the Scientific Management theory

23. Describe Elton Mayo's Human Relations Approach
24. Write a brief note on Worker's Participation in Management
25. Explain the Pre-industrial work with special reference to Guild system
26. Discuss the problem of informalization of labour
27. What are the prerequisites for a good industrial relations? (5 x 5 = 25)

**PART D**

Answer **any two** of the following in about 500 words.

Each question carries twelve marks

28. Explain the causes of Industrial disputes and its various settlements methods.
29. What are the functions of a trade union and describe its origin in India.
30. Examine the role of knowledge work in the present society.
31. What is Strategic management? What are its various functions and models? (12 x 2 = 24)

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