

B.A. DEGREE END SEMESTER EXAMINATION - OCTOBER 2019**SEMESTER –5: SOCIOLOGY (CORE COURSE)****COURSE: 15U5CRSOC09: SOCIOLOGY OF WORK AND INDUSTRY**

(Common for Regular 2017 Admission & Supplementary/Improvement 2016/2015 Admissions)

Time: Three Hours

Max. Marks: 75

PART A

Answer all questions. Each question carries 1 mark

1. List out some pre-industrial forms of work
2. Give an example for a pink-collar job.
3. Define Knowledge Work
4. considered the worker as a machine whose actions could be controlled to increase productivity.
5. coined the term 'Fordism'.
6. What is a strike?
7. What is meant by collective bargaining?
8. What is mechanical solidarity?
9. Define 'domestic system'
10. Who is considered to be the father of Industrial Sociology? (1 x 10 = 10)

PART B

Answer any eight of the following, each in two or three sentences.

Each question carries 2 marks

11. What were the features of the guild system?
12. What are the major characteristics of the factory system of work?
13. According to Durkheim, what are the features of a society with complex division of labour?
14. What are the forms of industrial disputes adopted by employers?
15. What is a trade union?
16. Name the ways in which industrial disputes may be settled.
17. Define post-Fordism.
18. What is meant by strategic HRM?
19. What were the Hawthorne Experiments?
20. Name any one law regulating industrial relations in India. (2 x 8 = 16)

PART C

Answer any five of the following in about 200 words each.

Each question carries 5 marks

21. How did the putting out system pave the way for the emergence of industrial work?
22. What are the characteristics of Knowledge society? Examine which of these features we can see in present-day Kerala.

23. What are the features of emotional work? Why is it generally associated with women? Explain with examples.
24. Compare and contrast the various approaches to industrial relations.
25. Examine the various causes of industrial disputes with examples.
26. Evaluate the major contributions of the Human Relations Approach to management.
27. Examine the major milestones in the development of trade unionism in India. (5 x 5 = 25)

PART D

Answer any two of the following in about 500 hundred words.

Each question carries 12 marks

28. Evaluate the role of trade unionism in Kerala. Examine its relevance in the present scenario.
29. Discuss the principles of Scientific Management. Examine whether these principles are practiced nowadays with suitable examples.
30. Discuss the relevance of HRM in today's world giving special importance to its various models.
31. Examine in detail the new trends of work in today's post-industrial world. (12 x 2=24)
