

Reg. No

Name

19P2023

M. COM DEGREE END SEMESTER EXAMINATION - MARCH/APRIL 2019

SEMESTER 2 : COMMERCE

COURSE : 16P2COMT07 : HUMAN RESOURCE MANAGEMENT

(For Regular – 2018 Admission and Supplementary – 2017/2016 Admissions)

Time : Three Hours

Max. Marks: 75

Section A

Answer any 10 (2 marks each)

1. What do you mean by Job Description?
2. Explain Job Location.
3. Explain Placement.
4. What do you mean by 'Outsourcing'?
5. Define 'Induction'.
6. What is Development?
7. What do you mean by Benchmarking?
8. What are financial motivators?
9. What is QWL?
10. List the characteristics of TQM.
11. What do you mean by Effective Leadership?
12. What do you mean by Emotional Stability?

(2 x 10 = 20)

Section B

Answer any 5 (5 marks each)

13. Differentiate between Job Enlargement and Job Enrichment.
14. What are advantages of Seniority Based Promotion?
15. What are the contents of Induction Programme?
16. What are the General Principles of Training?
17. Enumerate the essentials of HRD.
18. What are the benefits of performance appraisal?
19. What is HR's role in reengineering?
20. Who is a successful leader? Explain.

(5 x 5 = 25)

Section C

Answer any 3 (10 marks each)

21. Explain the techniques of Job Analysis.
22. What are the various Internal Sources of Recruitment?
23. Explain the instruments/mechanisms of HRD.
24. What are the factors influencing job satisfaction?
25. Explain the Path Goal Theory of Leadership.

(10 x 3 = 30)